OBD-2 Troubleshooter CD ROM

(www.autodiagnosticsandpublishing..com)

User's Manual



INSTALLATION INSTRUCTIONS

To install the software, perform the following easy steps:

- 1. **Double click** on the "OBD-2 Troubleshooter Installation Files" folder.
- 2. **Double click** on the "Setup" icon. This will start the installation program.
- 3. A "Welcome to the OBD-2 Troubleshooter" screen will start immediately. Click the "OK" button.
- A screen with a BIG square installation button and icon appears. Click on the **big square button** to prepare for the install.
- 5. Next, a choose the program group screen will appear. The setup will automatically install on the "Programs files". This is recommended, **so click the "Continue" button**.
- 6. At this point in time the OBD-2 Troubleshooter program will begin the **brief installation process**.
- 7. Finally, an installation complete screen appears and you're done. **Click the "OK" button**.

To start the OBD-2 troubleshooter, click start, all programs, and then the OBD-2 Troubleshooter should be seen. Click on it.

To put an icon on the "Desktop" or the main windows screen, click "Start", My Computer, then click the C: DRIVE or where the program was installed, double click "Program Files" and then OBD2 Troubleshooter. Just copy and paste the icon to the program on the "Desktop". Now every time you need to open the OBD-2 Troubleshooter, just double click on this desktop icon.



OBD-2 Troubleshooting CD ROM (A diagnostics software)

In this user's manual you'll learn the basic and more advanced principles of using this software product.

OBD-2 Troubleshooter on CD ROM is a full diagnostic computer program that guides you through the diagnostics process. The software's diagnostics approach is that of a logical and sequential algorithm (step-by-step procedure). It follows the same basic format that the ECM does when running the monitors.

The first page is the start-up page, which is a simple introduction to the rest of the software itself. You'll also see our website address in case you need to get in touch with us.





MAIN MENU

The MAIN MENU page is the heart of the program. From here you'll be able to access any section of the software. As you can see, the menu options are divided into 3 easy steps, with substeps within each one.

STEP 1 is the **information gathering** phase of the OBD-2 diagnosis. Within this first step you'll be able to gather all the clues you'll ever need to continue on the diagnostics process. Besides the 6 sub-steps in this section, you also get more than 400 pages of specification in text format to help you during the diagnostics process. Finally, the section also ends with a printed report section. Two reports are configured and printed for you. A TECHNICIAN'S REPORT and a CUSTOMER'S REPORT. The technician's report will then tell you what to do in the next section of the software, STEP 2.



STEP 1 (In Depth)

The first section is further subdivided into 6 steps. This section is geared towards gathering information only.

In step 1, you get to record your current codes from a long drop-down menu, covering all of the Generic Codes. In step 2, you do the same for pending codes. Step 3 will let you browse each PID for Freeze-Frames purposes. Step 4 will let input the MANITOR STATUS. This information is vary important during the system diagnosis. Step 5 provides information on different PIDs or parameters found on the scanner, and how they apply to your repair. Then step 6 gives you over 380 pages of codes setting criteria information gathered from the latest

OBD-2 sources. Notice that code definitions are the same for all OBD-2 systems, but NOT the code setting criteria. The CSC in step 6 can be found for most vehicles manufactured today.

As you go through these steps, the information is being recorded within the program's memory. This information is then used to generate a TECHNICIAN'S and a CUSTOMER'S report later on. When the Tech-Report yellow button is pressed, the software make a series of calculations and outputs a set of printed brief instruction on what to do next. This is where this software really shines. A purple customer's report is also available.



STEP 2 (In Depth)

After the technician's report is generated from the previous step, you simply apply the information to step 2. The report simply exposes the areas that need attention and those that don't. By simply concentrating on the problem area (s) you save time and money.

Step 2 is also sub-divided into the different systems or Monitors found on all OBD-2 vehicles. These options go from PID analysis on what the scanner parameters mean and how to use them in fault detection, Comprehensive monitor, Misfires, Fuel Trims and what to do,

EGR systems, Secondary air injection, Converter testing, O2 sensor monitor and O2 Heater testing, and finally EVAP monitor testing.

A further 3 more options are added, which deal with "What Fails the Most?", NO Communications" problems with the diagnostics network, and "CEL ON with no codes" faults. These extra options give a bit of input on what could be wrong with your faulty vehicle.



STEP 3 (In Depth)

Most faults are resolved by the time you get to step 3. In here, you get the different procedures to erase the faulty codes, which is a simple matter of using the scanner, but you also get the procedures for adaptive memory clearing or resetting. This procedure is many times overlooked, with the end result of the vehicle coming back to you with the same code. This section tells you how to reset the vehicle back to the original memory factor matrix. In essence, you simply tell the ECM to start fresh after the repair is done. In the event that you get a code back, you know that it isn't due to something you did and

further testing is needed.

The final sub-step (2) will tell you the procedure to run the DRIVE-CYCLE according to the make of the vehicle in question. Running the drive-cycle has become a normal part of the repair process and the more information you have on it, the faster you get to run it.

	Glossary
	Fault Fixed
Cor	npany/Cust. Name About Us

COMPANY AND ABOUT US

The "Company" and "Customer" name button will let you input the name, complete address and any further data that you might want to add to the customer's report.

This information will be printed on the customer report, together will all the pertinent data acquired during the information gathering phase.

An OBD-2 "Glossary" is also provided with hundreds of definitions relating to OBD-2 nomenclature.

The "About Us" button is a quick reference to our website.



TECHNICIAN'S, CUSTOMER REPORT AND TIPS/HELP

Here, in more detail, you see the "Technician's Report" button, which gives you a printed report with instructions on what to do within step 2. The print "Customer's" report print a nice report to give to your customer if need be.

The "Tips/Help" button opens a screen with a large array of options to help you with different issues from sensors testing, to equipment usage. More on this next.



CURRENT CODES SCREEN

The "Current codes" screen let you choose you faulty codes from a large drop-down list. As soon as you input the codes, the codes definition pops-up and this data gets recorded within the software memory for latter analysis and printing. The "Pending codes" screen next on the list is similar to this screen, but prints on the pending side of the report.

The data collected in this screen will then become part of the technician's report to be printed out.



FREEZE-FRAMES SCREEN

The FF screen provides you with important facts so far as each PID within the FF is concerned. You get to pick the different PIDs found within the scan tool FF data list and determine what they mean. This part of the program is somewhat related to the PID analysis found in step 2.

Reading and using the FF is extremely important to the diagnostics process. Use this option in conjunction with the "TIPs/Help" button to learn more about Freeze-Frames.



MONITOR STATUS SCREEN

The "Monitor Status" screen lets you record all pertinent monitors flags. This data will be recorded in the technician's report and the software will generate a specific output depending on the choices made here. The idea is to use all these clues (Current and Pending codes, FF, Monitor Status, Codes setting criteria, etc) to tackle the problem at hand.

Depending the answers given here, you'll get a tailored report on where to concentrate and what systems to ignore.

🖻 PID Snap-Shot	
PID Snap-Shot Screen	2
(A snap-shot is a signal picture of the conditions when the CODE was set. Use it in conjunction with the code setting criteria.)	٢
By far, fuel delivery problems account for as much as 60% of all CEL (check engine light) complaints. Modern OBD II (generic and enhanced) as well as late ODB I diagnostic systems offer extensive opportunities for fault detection. These are the parameters that determine fuel delivery, in order of priority.	Scroll for
 Base injector pulse-width, as determined by the base fuel-injection-map. Engine coolant temperature sensor. Engine BPM 	Available TIPs
 MAP (speed-density) or MAF sensor. TPS (throttle angle/position). 	
6. O2 sensor. 7. IAT (intake air temperature sensor). ☑	
EMISSIONS RELATED DTC COUNT - Determines the amount of DTS present in the system. If any codes are present, there are faulty systems. In this case the vehicle will not pass State Inspections either.	Main
FUEL SYSTEM STATUS - Determines if the fuel control system is in CLOSED-LOOP (O2 sensor and ECM controlling the mixture. (NORMAL VALUES with warmed up engine = Closed Loop.	PIDs
→ Main Menu	
🚺 Start 🔰 🗁 OBD 2 PDF Manual 🛛 😰 OBD-2 TS Manual - Mi 🍖 OBD2_Troubleshoote 🔍 PID Snap-Shot 🖉 Microsoft Im	age Com

PID SNAP-SHOT

The PID snap-shot screen is where you can find plenty of information if the meaning, and use of the different PIDs on the Generic OBD-2 system. Not all PIDs are used by one single maker. So the understanding and usage PIDs is integral on OBD-2 diagnostics.

Within the PIDs screen, you have 2 portals that deal with all the main and secondary PIDs found in OBD-2.

Code Setting Criteria	
HONDA/ACURA (Right Click, Copy and Paste)	FORD and CHRYSLER Imports (Right Click, Copy/Paste)
ACURA & HONDA Models	DODGE/CHRYSLER Imports
P0106	P0100
MAP Sensor Range/Performance	Volume Airflow Sensor Circuit
Code Setting Criteria: Engine running for one second,	Code Setting Criteria: Engine speed over 500 rpm
then test started and the ECM detected a MAP sensor	for 1 minute, then test started and the ECM detected that
value of more than 11.8" Hg.	the Airflow Sensor signal was 3 HZ or less for 4 seconds.
HYUNDAI	NISSAN/INFINITY
HYUNDAI Corporation	NISSAN/INFINITY
Code Setting Criteria: Engine running for more than	No self-blagnostic failure betected
5 seconds then test started and ECM detected that the	then text started and the FCM determined that there were
MAE sensor input was out of range (too high or too low).	no failures detected in any of the vehicle controllers.
	ISUZU/TOTOTA/LEXUS
P0101	P0500
MAE Sensor Performance	Vehicle Sneed Sensor Circuit
Code Setting Criteria: No ECM codes set, voltage at	Code Setting Criteria: No MAP sensor codes set.
11-16v, engine running at a steady throttle of under 90%,	engine running from 1400-4000, MAP input less than 20
TP sensor input steady, Purge duty cycle under 99%, EGR 🗸 🗸	kPa, ECT input 140°F or higher, TP sensor less than 3%, 🛛 🗸
KIA Masar	MATDA
NIA PIOTOIS	MAZVA
KIA Motors	MAZDA Motors
KIA Motors	
KIA PIOLOD	MAZDA Motors
KIA Motors P0100 MAF Sensor Circuit	MAZDA Motors
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CODE SETTING CRITERIA SCREEN

The code setting criteria screen is one of the highlights of this program. It holds hundreds of pages of text data pertaining to how each codes is set. This is what's called the code setting criteria; and this criteria is different for each manufacturer. Within this page you get all the Asian foreign makes and, at the lower left, you also see a LIGHT-GREEN domestic screen, which goes further into the CSC for all the domestic vehicles.

The code setting criteria is a must have in OBD-2 diagnostics. Often times, it holds the clue to getting to a diagnostic repair determination. When in this page, you simply copy and paste the CSC on to the Technician's report, which you'll get at the end of Step 1. By choosing (copying and pasting) all the CSC, as well as the rest of the data gathered from all the sub-steps you have at your disposal the information needed to get to the bottom of the problem.

Technician's Step-1 Report	
Technician's Step-1 Report	
(To be used as a guide to the OBD 2 repair. This report is NOT a guaranteed repair.)	
IMPORTANT: COPY and PASTE the code setting criteria bellow.	
PASTE the code setting criteria HERE:	
Do The Important: Print this report and take note of all the incompleted monitors, then go to STEP 2 and click on the incompleted system monitor buttons. Big Completed monitor as used to be a problem with a completed monitor as well, since it might have ran a few months back. If this is the case, get an OBD 2 report, clear and run the entire drive-cycle.	
Main Menu Print Report Continue on to step-2	
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TECHNICIAN'S REPORT SCREEN

On the "Technician's Report" page, you simply get an overview of the data gathered for the report. You also have the ability to paste the CSC on to a section for later analysis. The technician's report screen will not give you all the data that you'll get when you actually press the "Print Report" button. Once you print the report, you then get a few directives to use on the next step.

Diagnostic TIPs			
And for some the state of the s	Diagnostic T	Ps	
Click on each pi	cture to know more about (each component	
O2 Sensor	K Sensor IAC Motor	sor MAP Sensor Pressure	
Transistor	vebyWire		
About OBD 2 freeze frames freeze frames freeze frames could be apple to the moment. analyzer. 6M occurred by FF for code F ECT-88 # LDAD-12 %	is is a snapshot of selected PIDs at the time of code capture. In othin the code set and is very helpful in the diagnostic process. But, how s complex and varied. Is can be of great help in diagnosting a myriad of SLDW happening f glitches. For this reason, FF should not be used to analyze last sign tion, WSS, etc. As a rule of thrumb, if you need a scope or GMM to 'to have any use. However, it can be used to get a general idea of o fast moving signals as well. For example, take a vehicle with a mis A misfine (code PD304) will most likely require the use of a couple of , or maybe the oscilloscope. Nevertheless, it is possible to get an glancing at the FF. Assuming the FF values indicate the following: '0304	er words, the FF are the actual conditions v can the FF help me diagnose a problem? aults. They are, however, not helpful in hals such as crank or can sensors, primary or analyze the signal, the fault is probably too the conditions at the time of the fault. This fire cod (CEL DN), but hafs's nor instiring at pieces of equipment such as the ignition dea of the conditions when said misfire	
Main Menu			
🛃 start 📁 🗁 OBD 2 PDF Manual	OBD-2 TS Manual - Mi, BOD2_Troubleshoote	🗎 Diagnostic TIPs 🛛 🚺 Microso	ft Image Com

DIAGNOSTICS TIPS

This page is full of technical tips and procedures. The 13 buttons seen here will take you through different training screens, giving you factual information. These screens are not part of your vehicle repair, but are presented to give you more insight on different aspects of automotive technology. By clicking each button you get directed and focused information on sensors, actuators, transistors, relays, drive-by-wire systems, equipment, etc.

The bottom part of the screen also gives you information on freeze-frames and how they relate to OBD-2.

PID Analysis	
PID Analysis Screen	
Choose PID Here	_
General PID Information	
If the value of this PID is skewed, then do this	
If the value of this FID is skewed, then do this	
Back	
🛃 Start 🔰 🖆 OBD 2 PDF Manual 😰 OBD-2 TS Manual - M 🍖 OBD2_Troubleshoote 👟 PID Analysis	Microsoft Image Com

PID ANALYSIS SCREEN

The PID analysis screen lets you choose from a list of PIDs and get targeted data on this PID, plus information on the fault if its value is skewed. In other words, what to do if the parameter is out of calibration. Often times you see these Generic PIDs on the screen, with little help from the manufacturer of scanner on what it means and how to use it. This screen may lead you to the solution of the problem, without going any further. But if not, continue on to the other systems.



COMPREHENSIVE MONITOR SCREEN

The comprehensive monitor screen gives you all you need to know about CM. This monitor is in charge of testing most sensors and actuators for electrical and electronic faults. Although it runs instantaneously, it is essential to the OBD 2 repair process.



MISFIRE MONITOR SCREEN

The misfire monitor gives you pointers, facts and procedures regarding the setting of a CEL of a failed State Inspection due to a misfiring cylinder.

The software screen explains how to test for the different misfires, the importance of performing a CRK sensor relearn procedure, and what to do when presented with these faults. This section can also be used in combination with other "Help" options to get to the root-cause of a misfire.



FUEL TRIM ANALYSIS

The FUEL TRIM screen is also an interactive option that goes into the usage of this PID to diagnose A/F (Air/Fuel) fault conditions. In here you'll be asked a series of questions. The software then chooses a set of answers to be displayed on the lower part of the screen. The answers given will guide you further in the diagnostics process.

A/F ratio problems account for close to 75% of all OBD 2 faults seen today. The proper diagnosis, usage and application of these practical procedures will make for a profitable and fast repair. The help and guidance that you get here will give the extra push you need during the hardest repairs.



EGR SYSTEM MONITOR

EGR system monitor is based on the different types of EGR systems on the market and how to test them. This is a factual screen of procedures directed at test EGR systems only. Of you were directed to this screen, from the technician's report, here you'll get what you need to test all EGRs, regardless of make and model.



SECONDARY AIR INJECTION MONITOR SCREEN

The secondary air system is a main stay in the OBD 2 arsenal of monitors and systems. Seen mostly on the newer models, the ECM will thoroughly check the operation of the SAI system and issue a faulty code if necessary.

This part of the program will guide you in testing this easily verifiable system.



CATALYST EFFICIENCY MONITOR

The catalyst efficiency monitor was instituted by CARB to test the viability of the catalytic converter. By using two O2 sensors, the ECM can thoroughly test the efficiency of the converter.

A problem with one of the O2 sensors could make the ECM issue a bogus converter code and make the repair a lot more expensive than it would otherwise be.

Within this screen you'll get all the test procedures to guide in making a proper diagnosis of the converter system.

Oxygen Sensor Monitor Diagnostics				
Oxygen Sensor Monitor Di	agnostics			
Gray Wire = O2	Ground Black Wire = O2 Signal 2 White Wires = O2 Heater			
OXYGEN SENSOR MONITOR The Oxygen sensor monitor relies of sets of programmed values to determine if this component is faulty. The O2 sensor is tested by the ECM by analyzing its output frequency and amplitude. All O2 sensors should output a minimum value of these two parameters to be considered as passing the test. Use the following tests to determine if the O2 sensor is good. For the most part, a problem with the A/F mixture will set an O2 sensor code, even though the O2 sensor may be OK. If the O2 sensor is found to be OK. Perform a scanner PID analysis of the LTFT (Long Term Fuel Trims) and the STFT (Short Term Fuel Trims) and click on the button that applies bellow: Click on one of these two buttons to				
IF the LTFT or STFT are bellow -10% then>				
If the LTFT or STFT are above +10% then>				
Back				
🛃 Start 🔰 😂 OBD 2 PDF Manual 🛛 😰 OBD-2 TS Manual - M 🔥 OBD2_Troubleshoote	🛋 Oxygen Sensor Monit 🚺 Microsoft Image Com			

OXYGEN SENSOR MONITOR

The Oxygen sensor monitor section is also an interactive screen that points you in the right direction when it comes to testing A/ F and O2 sensor faults.

Get guidance in testing for "Lean" and "Rich" conditions by pressing a few buttons. Simple, fast and reliable information.



OXYGEN SENSOR HEATER MONITOR

The O2 Heater monitor is integral in OBD 2 repairs. Often times, the ECM controls both the O2 Heater + and Heater –. A fault with this circuit will simply make the ECM shut down the system and turn OFF the O2 Heater completely.

This screen tell you what to do and why. In most systems, even if you replace the O2 sensor the Heater circuit will still be inoperative. Get the procedures and guidance to test all heater circuits.



EVAP SYSTEM MONITOR

EVAP systems are some of the most complicated systems to test. Get the facts and test procedures here. Used it in combination with other "Help" based section in this program to get to the bottom of the root cause of the fault.



WHAT FAILS THE MOST SCREEN

This screen goes deep into the two most prevalent OBD 2 faults, misfires and Air/Fuel Imbalance problems. Get the facts, procedures and guidance you need.

The two sub-sections explain and give the right procedures in this diagnostic area. A further option takes you another screen, which covers interpretation of "Ignition" waveforms and the different value points in test for misfires.

Use this screen as part of the "Help" system found throughout the entire software.

SAF_UI962 Connector Image: Conne <	No Communic	rations Diagnostics
SAE J1962 Connector	No Communic	
 Close to 90% of all "No Communications" fault during and OBD-2 State Inspection Test or normal diagnostics is due to a faulty connector. In most cases the actual female pins become open, due to time and wear, and will not make proper contact with the scanner or State Inspection Cest or 90% of all "No. Marufactures discretion MATA Chasis Ground MATA Chasis Ground MAUGACTURES discretion MAUG	SAE J1962 Connector	OBD 2 No Communications Fault
Image: Contrast of the contras		Close to 90% of all "No Communications" fault during and OBD-2 State Inspection Test or normal
Pin AssignmentsPIN 1 -Manufacturers discretionPN 2 -SAE J1850 Line (Bus +) *PN 3 -Manufacturers discretionPN 4 -Chassis GroundPN 5 -Signal GroundPN 6 -SAE J2284 (CAN High) *PN 7 -K Line of ISO 9141-2 & ISO/DIS 4230-4*PN 8 -Manufacturers discretionPN 9 -Manufacturers discretionPN 10 -SAE J1850 Line (Bus -) *PN 11 -Manufacturers discretionPN 12 -Manufacturers discretionPN 13 -Manufacturers discretionPN 14 -SAE J2284 (CAN Low) *PN 15 -L Line of ISO /IDIS 4230-4*PN 16 -Unswitched Vehicle Battery PositivePN 16 -Unswitched Vehicle Battery PositiveBack	1 2 3 4 5 6 7 9 10 11 12 13 14 15	8 diagnostics is due to a faulty connector. In most cases the actual female pins become open, due to time
PIN 1- Manufacturers discretion 1. Step one in diagnosing No PIN 2- SAE_LI850 Line (Bus +) * Communication faults is to perform a visual inspection of all the connector pins. Their faulty state may not become apparent at first glance. Use a light to do the visual inspection. PIN 5- Signal Ground pins. Their faulty state may not become apparent at first glance. Use a light to do the visual inspection. PIN 6- SAE_J284 (CAN High) * light to do the visual inspection. PIN 8- Manufacturers discretion 2. Reach at the back of the PIN 9- Manufacturers discretion OBD-2 connector and inspect (visual and feel) whether the connector vires are all properly attached to their PIN 10- SAE_J1850 Line (Bus -) * are all properly attached to their PIN 11- Manufacturers discretion are feel) whether the connector vires are all properly attached to their PIN 12- Manufacturers discretion areadio installation the installer has pulled on the wires or connected another circuit that's created a problem. PIN 15- L Line of ISO 9141-2 & ISO/DIS 4230-4* pulled on the wires or connected another circuit that's created a problem. PIN 15- Unswitched Vehicle Battery Positive 3. Use a small metal pick and visal	Pin Assignments	and wear, and will not make proper contact with the scanner or State Inspection computer.
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Back		
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NO COMMUNICATIONS SCREEN

The NO COMMUNICATIONS screen gives you facts and guidance on testing vehicles that fail a State Inspection, have a CEL on but you can't get data with your scanner, or in instances where the vehicle doesn't start and you need the use of the scanner.



CEL ON WITH NO CODES FAULT SCREEN

The CEL or Check Engine Light is On, but with no codes. This is becoming a very common faulty issue on OBD 2 systems. Get the guidance you need to diagnose a CEL circuit. What are the different circuit configurations? Get detailed and targeted guidance on all CEL related issues.



RESETTING CODES AND ADAPTIVE MEMORY FACTOR

Memory and faulty code erasure is very important when it comes to OBD 2 repairs. Not only is it necessary to erase the codes, a simple affair, but also resetting adaptive memory factors to let the ECM know that a repair has been made. The trouble is that this procedure is different per manufacturer. Get the procedures and guide on how to reset adaptive memory factors.

a Run	ng the Drive-Cycle					
	Run the DRIV	/E-CYCLE /	According (to your Ve	hicle _	
	DBD-2 DRIVE CYCLES Do Not run the drive-cycle w of information, as you may lictate the drive-cycle while	while reading this or cause an accident. / e driving. Keep your	any other piece Always have someou eyes on the road.	ne		
4	re-Condition all vehicles w top-and-go driving first.	ith a 5 minute city o	drive of			
	AUDI					
,	All Monitors - All Engines					
	lotes This drive cycle is design	ed to simulate freev	vay driving.		<u>~</u>	
	Mitsubishi atalyst Monitor Pre-Conditioning Values: EL (CHECK ENG LIGHT) m Driving Procedure) Start the engine. Accele) Drive for about 5 minute) Drive at a steady speed	ust be off. Outside t rate gradually to 45 se without stopping between 35 & 40 m	emperature must be mph or more. at freeway speed (s ph without moving	e above 14E F (-10E speed may vary). the accelerator ped	: C). al	
4	or 90 seconds.) Decelerate with throttle 5-40 mph, then shut off.	fully closed for 10 s	econds, accelerate	gradually to	~	
	Back					
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RUNNING THE DRIVE-CYCLES

Running the DRIVE-CYCLE is the last part in the repair process. Get all the "drive cycles" for almost all automobile makers on the market, including Asian, Euros, and Domestic systems. By running the DC correctly, you'll get to finish your repair faster and cheaper.



GLOSSARY SCREEN

This last part is a compendium of hundreds of automotive terms, which may come in handy at one point or another.